

Operating Instructions
Dual fuel boiler SP Dual



Translation of the original German operating instructions for the operator

Read and follow the instructions and safety information!

Technical changes, typographical errors and omissions reserved!

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1 General

Thank you for choosing a quality product from Fröling. The product features a state-of-the-art design and conforms to all currently applicable standards and testing guidelines.

Please read and observe the documentation provided and always keep it close to the system for reference. It contains important safety information and all the operation and maintenance specifications needed to operate the system safely, properly, environmentally friendly and cost-effectively.

The constant further development of our products means that there may be minor differences from the pictures and content. If you discover any errors, please let us know: doku@froeling.com

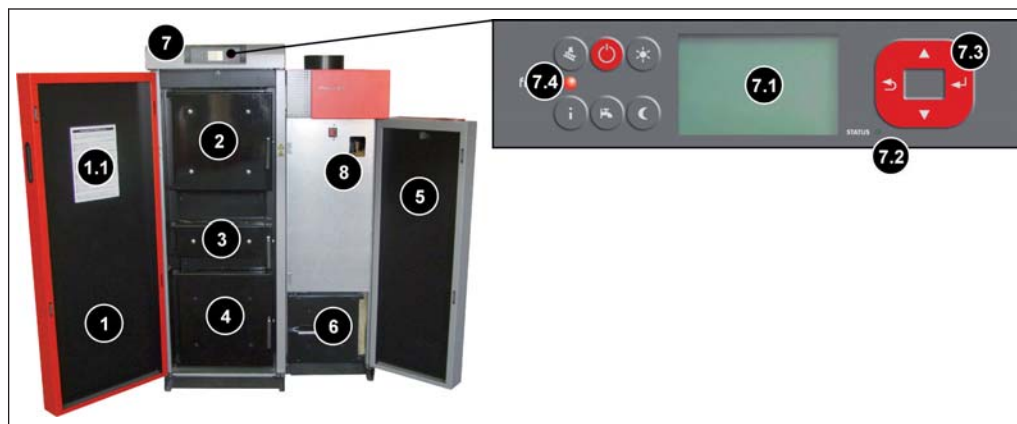
Subject to technical change.

Guarantee conditions

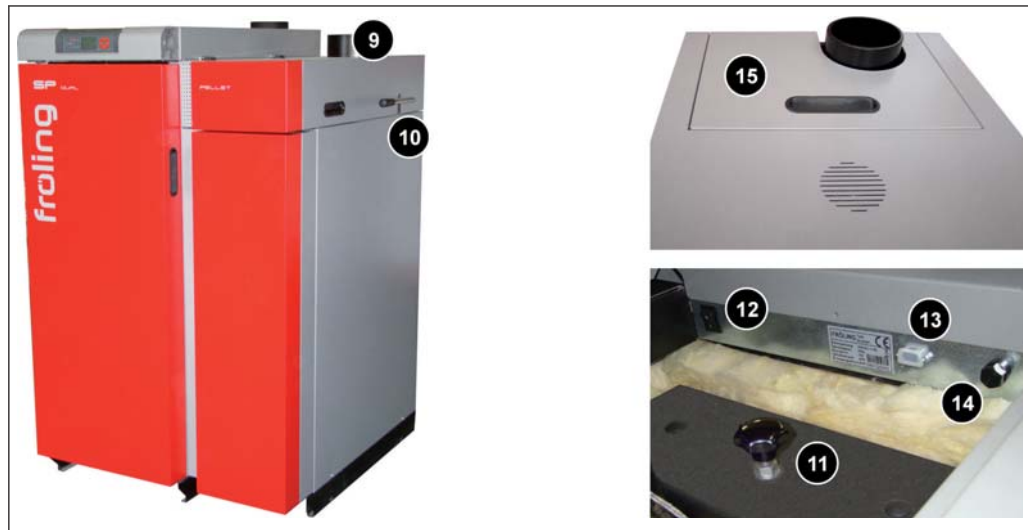
Our sale and delivery conditions generally apply. These conditions have been made available to customers, and customers have been made aware of them at the time of order completion.

You can also find the guarantee conditions on the enclosed guarantee certificate.

1.1 SP Dual Product Overview



1	Firewood boiler insulated door
1.1	Maintenance overview for firewood boiler
2	Firewood boiler fuel loading door
3	Firewood boiler pre-heating door
4	Firewood boiler combustion chamber door with inspection glass
5	Pellet unit insulated door
6	Pellet unit ash door
7	Lambdatronic SP 3200 boiler controller
7.1	Visual display to show operating statuses and parameters
7.2	Status LED to display the operating status: - GREEN constant: AUTOMATIC MODE ACTIVE / ON - GREEN flashing: AUTOMATIC MODE DEACTIVATED / OFF - ORANGE flashing: WARNING - RED flashing: ERROR or ALARM
7.3	Navigation keys to move around in the menus and to change the parameter values
7.4	Function keys to call up individual boiler functions directly NOTICE! For key layout see control unit operating instructions
8	Control opening for inspecting the automatic quick vent valve



- | | |
|----|--|
| 9 | Pellet unit insulating cover
- for systems with automatic loading: maintenance cover
- for systems with manual loading: supply bin cover |
| 10 | Lever of the heat exchanger cleaner (WOS system) |
| 15 | Back insulating cover of firewood boiler |
| 11 | Heat exchanger cover: maintenance opening for cleaning the WOS system and heat exchanger |
| 12 | Main switch |
| 13 | Service port |
| 14 | STB - High-limit thermostat |
| 15 | Back insulating cover of firewood boiler |

2 Safety

2.1 Hazard levels of warnings

This documentation uses warnings with the following hazard levels to indicate direct hazards and important safety instructions:

DANGER

The dangerous situation is imminent and if measures are not observed it will lead to serious injury or death. You must follow the instructions!

WARNING

The dangerous situation may occur and if measures are not observed it will lead to serious injury or death. Work with extreme care.

CAUTION

The dangerous situation may occur and if measures are not observed it will lead to minor injuries or damage to property.

2.2 General safety information



DANGER

If the device is used incorrectly:

Incorrect use of the system can cause severe injury and damage.

When operating the system:

- Observe the instructions and information in the manuals
- Observe the details on procedures for operation, maintenance and cleaning, as well as troubleshooting in the individual manuals.
- Any work above and beyond this should be carried out by authorised heating engineers or by Fröling customer services.



WARNING

External influences:

Negative external influences, such as insufficient combustion air or non-standard fuel can cause serious faults in combustion (e.g. spontaneous combustion of carbonisation gases or flash fires) which can in turn cause serious accidents!

When operating the boiler, please note the following:

- Instructions and information regarding versions and minimum values, as well as standards and guidelines for heating components in the instructions must be observed.

WARNING

Severe injuries and damage can be caused by an inadequate flue gas system.

Problems with the flue gas system, such as poor cleaning of the flue pipe or insufficient chimney draught can cause serious faults in combustion (such as spontaneous combustion of carbonisation gases or flash fires).

Take the following precautions:

- Optimum boiler performance can only be guaranteed if the flue gas system is functioning correctly.

2.3 Permitted uses

The Froling Dual fuel boiler SP Dual is designed solely for heating domestic water. Only use fuels specified in the "Permitted fuels" section.

⇒ See "Permitted fuels" [page 9]

The unit should only be operated when it is in full working order. It should be operated in accordance with the instructions, observing safety precautions, and you should ensure you are aware of the potential hazards. The inspection and cleaning intervals in the operating instructions should be observed. Ensure that any faults, which might impair safety, are rectified immediately.

The manufacturer or supplier is not liable for any damages resulting from non-permitted uses.

2.3.1 Permitted fuels

Firewood

Firewood up to max. 55 cm long.

Water content

Water content (w) greater than 15% (equivalent to wood moisture $u > 17\%$)
Water content (w) less than 25% (equivalent to wood moisture $u < 33\%$)

Note on standards

EU: Fuel acc. to EN 14961 - Part 5: Firewood class A2 / D15 L50

Germany
also: Fuel class 4 (§3 of the First Federal Emissions Protection Ordinance (BimSchV) in the last amended version)

Tips for storing wood

- Values in practice:
 - Hardwood: 2 years in dry storage
 - Soft wood: 1 year in dry storage
- Store stacks of split wood sheltered from the rain
- Create a dry underlay, where possible with air access (line with round timber, pallets, etc.)
- Use wind-exposed areas where possible for storage (e.g. store at edge of forest instead of in forest)
- Walls of buildings facing the sun are ideal
- If possible, stock fuel for the day in a warm place (e.g. in boiler room) (pre-heats the fuel!)

NOTICE! Use fuels that are consistent in size and water content.

NOTICE! Burning extremely dry fuels ($w < 15\%$) may require repairs by qualified staff. Please contact Froling customer services or your installer.

Wood pellets

Wood pellets made from natural wood with a diameter of 6 mm

Note on standards

EU: Fuel acc. to EN 14961 - Part 2: Wood pellets class A1 / D06

Also: ENplus / DINplus certification scheme

General note:

Before refilling the store, check for pellet dust and clean if necessary.

2.3.2 Fuels permitted under certain conditions

Wood briquettes

Wood briquettes for non-industrial use with a diameter of 5-10 cm and 5-50 cm long.

Note on standards

EU: Fuel acc. to 14961 - Part 3: Wood briquettes class B / D100 L500 Form 1 - 3

Additional for Germany: Fuel class 5a (§3 of the First Federal Emissions Protection Ordinance (BimSchV) in the last amended version)

Notes on use

- When burning wood briquettes use the settings for extremely dry fuel
- Wood briquettes must be heated up with firewood as per EN 14961-5 (at least two layers of firewood under the wood briquettes)
- The fuel loading chamber must not be filled more than 3/4 full, as the wood briquettes expand during combustion
- Even when using the settings for dry fuel, burning wood briquettes can cause combustion problems. In such cases, repairs must be carried out by qualified staff. Please contact Fröling customer services or your installer.

2.3.3 Non-permitted fuels

The use of fuels not defined in the "Permitted fuels" section, and particularly the burning of refuse, is not permitted.

CAUTION

In case of use of non-permitted fuels:

Burning non-permitted fuels increases the cleaning requirements and leads to a build-up of aggressive sedimentation and condensation, which can damage the boiler and also invalidates the guarantee. Using non-standard fuels can also lead to serious problems with combustion.

For this reason, when operating the boiler:

- Only use permitted fuels

2.4 Qualification of operating staff

CAUTION



If unauthorised persons enter the installation room:

Risk of personal injury and damage to property

- The operator is responsible for keeping unauthorised persons, in particular children, away from the system.

Only trained operators are permitted to operate the unit. The operator must also have read and understood the instructions in the documentation.

2.5 Protective equipment for operating staff

You must ensure that staff have the protective equipment specified by accident prevention regulations.



- For operation, inspection and cleaning:
 - suitable work wear
 - protective gloves
 - sturdy shoes

2.6 Design Information

It is forbidden to carry out modifications to the boiler or to change or deactivate safety equipment.

Always comply with all fire, building, and electrical regulations when installing or operating the boiler system, and follow the operating instructions and mandatory regulations that apply in the country in which the boiler is operated.

2.6.1 Installation and approval for the heating system

The boiler should be operated in a closed heating system. The following standards govern the installation:

Note on standards

ÖNORM / DIN EN 12828 Heating Systems in Buildings

NOTICE! Each heating system must be officially approved.

The appropriate supervisory authority (inspection agency) must always be informed when installing or modifying a heating system, and authorisation must be obtained from the building authorities:

Austria: Inform the civic/municipal building authorities.

Germany: Notify an approved chimney sweep and the building authorities.

2.6.2 General information for installation room (boiler room)

Boiler room characteristics

- There must not be a potentially explosive atmosphere in the boiler room as the boiler is not suitable for use in potentially explosive environments.
- The boiler room must be frost-free.
- The boiler does not provide any light, so the customer must provide sufficient lighting in the boiler room in accordance with national workplace design regulations.
- When using the boiler over 2000 metres above sea level you should consult the manufacturer.
- Danger of fire due to flammable materials.
No flammable materials should be stored near the boiler. Flammable objects (e.g. clothing) must not be put on the boiler to dry.
- Damage due to impurities in combustion air.
Do not use any solvents or cleaning agents containing chlorine in the room where the boiler is installed.
- Keep the air suction opening of the boiler free of dust.

Ventilation of the boiler room

Ventilation air for the boiler room should be taken from and expelled directly outside, and the openings and air ducts should be designed to prevent weather conditions (foliage, snowdrifts, ...) from obstructing the air flow.

Unless otherwise specified in the applicable building regulations for the boiler room, the following standards apply to the design and dimensions of the air ducts:

Note on standards

ÖNORM H 5170 - Construction and fire protection requirements
TRVB H118 - Technical directives on fire protection/prevention

2.6.3 Requirements for central heating water

The following standards and guidelines apply:

Note on standards

Austria:	ÖNORM H 5195-1
Germany:	VDI 2035
Switzerland:	SWKI 97-1
Italy:	D.P.R. no. 412

NOTICE! Note on filling with make-up water: Always bleed the filling hose before connecting, in order to prevent air from entering the system.

2.6.4 Return lift

If the hot water return is below the minimum return temperature, some of the hot water outfeed will be mixed in.

 **CAUTION**

Risk of dropping below dew point/condensation formation if operated without return temperature control.

Condensation water forms an aggressive condensate when combined with combustion residue, leading to damage to the boiler.

Take the following precautions:

- Regulations stipulate the use of a return temperature control.
 - ↳ The minimum return temperature is 60 °C. We recommend fitting some sort of control device (e.g. thermometer).

2.6.5 Combination with storage tank

You can find more detailed information about storage tank design in the boiler assembly instructions.

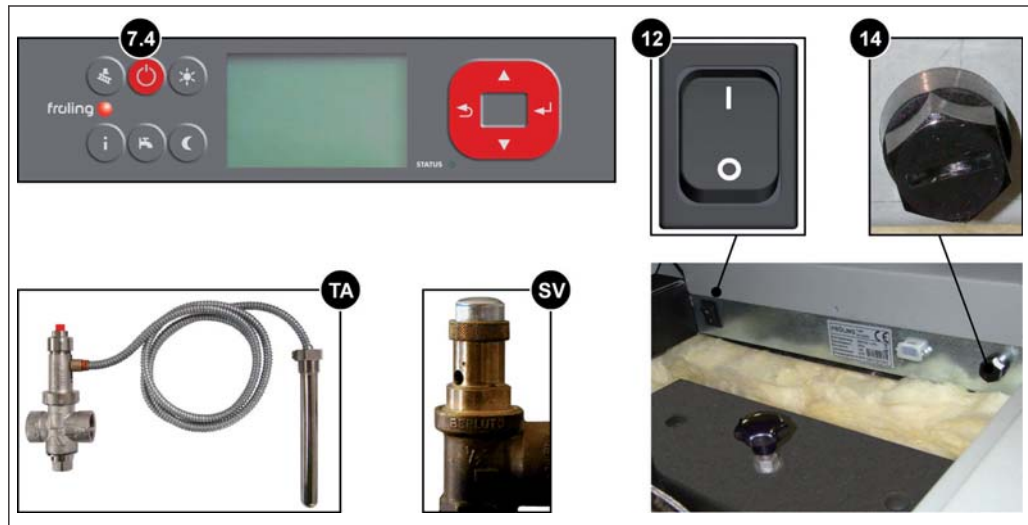
NOTICE! See "Design Information" section in the assembly instructions SP Dual

2.6.6 Chimney connection/chimney system

EN 303-5 specifies that the entire flue gas system must be designed to prevent, wherever possible, damage caused by seepage, insufficient feed pressure and condensation. Please note in this respect that flue gas temperatures lower than 160K above room temperature can occur in the permitted operating range of the boiler.

NOTICE! Please see the technical data contained in the assembly instructions for further information about standards and regulations as well as the flue gas temperatures when clean and the other flue gas values!

2.7 Safety Devices

**7.4 STANDBY KEY** (*switches off the boiler to prevent overheating*)

- Press the standby key
 - Automatic mode is switched off
 - Control follows the boiler shutdown procedure
 - The pumps continue to run

12 MAIN SWITCH (*switches off the power supply*)

Before carrying out work on/in the boiler:

- Press the standby key
 - Automatic mode is switched off
 - Control follows the boiler shutdown procedure
- Switch off the main switch and let the boiler cool down

14 HIGH-LIMIT THERMOSTAT (STB) (*protection against overheating*)

The STB switches off the combustion system at the maximum boiler temperature of 105 °C. The pumps continue to run. Once the temperature falls to below approx. 75°C, the STB (high-limit thermostat) can be reset mechanically.

TA THERMAL DISCHARGE SAFETY DEVICE (*protection against overheating*)

The thermal discharge safety device opens a valve at approx. 100°C and feeds cold water to the safety heat exchanger to lower the boiler temperature

SV SAFETY VALVE (*protection against overheating/excessive pressure*)

When the boiler pressure reaches a maximum of 3 bar, the safety valve opens and the heated water is blown off in the form of steam.

2.8 Residual risks

WARNING

When the main switch is switched off in heating mode:

The boiler is not controlled. Any resulting boiler malfunctions can cause serious injury and damage.

Take the following precautions:

- Allow the fire to burn out completely and let the boiler cool
 - ID fan switches off when "Off" status has been reached (flue gas temperature < 80°C, boiler temperature < 65°C)
- Only then is it safe to switch off the main switch

WARNING

When touching hot surfaces:

Severe burns are possible on hot surfaces and the flue gas pipe!

When work is carried out on the boiler:

- Shut down the boiler in a controlled way (operating status "Off") and allow it to cool down
- Protective gloves must generally be worn for work on the boiler, and it should only be operated using the handles provided
- Insulate the flue pipes or simply avoid touching them during operation.



WARNING

When opening the combustion chamber door, pre-heating door, fuel loading door during operation:

Opening a door may result in injury or damage or flue gas generation!

Take the following precautions:

- It is forbidden to open the doors behind the insulated door during operation!



WARNING

When inspecting and cleaning the boiler with the main switch on:

Serious injuries possible due to automatic boiler startup!

Before inspection and cleaning work in/on the boiler:

- Press the standby key
 - The boiler follows the shutdown procedure and switches to status "Off"
- Allow boiler to cool for at least 1 hour
- Switch off the main switch and take precautions to prevent accidental switching on.



WARNING

If non-permitted fuel types are used:

Non-standard fuels can cause serious faults in combustion (e.g. spontaneous combustion of carbonisation gases / flash fires) which can lead to serious accidents!

Take the following precautions:

- Only use fuels specified in the "Permitted fuels" section of these operating instructions.

2.9 Emergency procedure

2.9.1 Overheating of the system

If the system overheats and the safety devices fail, proceed as follows:

NOTICE! Do not under any circumstances switch off the main switch or disconnect the power supply.

- Keep all the doors on the boiler closed
- Switch off the boiler by pressing the standby key
- Open all mixing valve taps, switch on all pumps.
 - The Froling heating circuit control takes on this function in automatic operation.
- Leave the boiler room and close the door
- Open any available radiator thermostat valves

If the temperature does not drop:

- Contact the installer or Froling customer services
 - ⇒ See "Addresses" [page 41]

2.9.2 Smell of flue gas

DANGER

If you smell flue gas in the boiler room:

Inhaling toxic flue gas can potentially be fatal!

If you smell flue gas in the room where the boiler is installed:

- Keep all the doors on the boiler closed
- Shut down the boiler according to procedure
- Ventilate the room where the boiler is installed
- Close the fire door and doors to living areas



3 Operating the system

3.1 Assembly and initial startup

Assembly, installation and initial startup of the boiler must only be carried out by qualified staff, and these procedures are described in the accompanying assembly instructions.

NOTICE! See assembly instructions for the SP Dual

NOTICE

Optimum efficiency and efficient, low-emission operation can only be guaranteed if the system is set up by trained professionals and the standard factory settings are observed.

Take the following precautions:

- Initial startup should be carried out with an authorised installer or with Froling customer services

The individual steps for initial start-up are explained in the operating instructions for the controller

NOTICE! See operating instructions for the Lambdatronic SP 3200

The customer is responsible for ensuring the following prior to initial start-up of the system by Froling customer services:

- Electrical installation
- Installation of water pipes
- Connect flue gas including all insulation work
- Work must comply with local fire protection regulations

- When heating up the boiler for the first time to dry out the fireclay concrete, the customer must provide approx. 0.5 m³ of dry firewood.
- It is essential that the electrician who has carried out the installation work is available when starting up the system for the first time to make any changes to the wiring which may become necessary.
- During initial start-up, operating staff are shown how to use the boiler. It is imperative for proper handover of the product that those involved are present as this is a one-off opportunity.

NOTICE

If condensation escapes during the initial heat-up phase, this does not indicate a fault.

- Tip: If this occurs, clean up using a cleaning rag.

3.2 Filling the pellet store

CAUTION

Filling the store when the boiler is switched on
could result in damage and consequential injury!

When filling the fuel store:

- Switch off the boiler by pressing the standby key
 - The boiler follows the shutdown procedure and switches to "Off" status
- Allow the boiler to cool for at least half an hour

When the boiler has cooled down:

- Before filling check the store for fines and clean if necessary
 - Observe the general advice for working in the store.
 - ⇒ See "General advice for working in the store" [page 18]
- Close all openings to the store to seal out dust
- Fill the store with pellets
 - Only use permitted pellets
 - ⇒ See "Permitted fuels" [page 9]

3.2.1 General advice for working in the store



Risk of injury due to moveable parts!
Shut off the feeder unit before entering the store!



When cleaning the store an increased amount of dust may be generated. Wear a dust mask when working in the store.



Adequately ventilate the store before entering. Keep the door open and always have a second person present. Observe the CO concentration limit (< 30ppm).



Slick surfaces in the fuel store present a slipping hazard!



Unauthorised access prohibited! Keep children away!
Keep the fuel store locked and store the key in a safe place!



No fire, open flames or smoking in the store!

3.3 Heating up the boiler

NOTICE

Do not modify the factory settings!

Changing the system's factory settings can be detrimental to efficiency and emissions of the system.

3.3.1 Switching on the power supply



- Turn on the main switch
 - There is voltage at all of the boiler's components
 - When the control has completed the system start, the boiler is ready for operation

3.3.2 Before heating up the boiler

Reloading intervals when operating with storage tank

Reloading intervals and amounts should be determined exclusively according to the storage tank for efficient and environmentally-friendly heating.

- Check the store load status on the display

Load status	Procedure
	No bars or one bar in the store load status means that the storage tank needs to be heated up by approx. 35°C. ⇒ See "Determining the right amount of fuel" [page 20]
	Two bars in the store load status mean that the storage tank needs to be heated up by approx. 20°C. ⇒ See "Determining the right amount of fuel" [page 20]
	Three or four bars in the store load status mean that the storage tank cannot take any more heat, or only a small amount. In this case do not add fuel!

Determining the right amount of fuel

The amount of fuel added should allow the storage tank to be constantly heated to the max. storage tank temperature (= boiler target temperature). Please note that the amount to reload also depends on the type of fuel.

Example: Heat a 2000 litre storage tank by 30°C

The calculation below only takes into account the storage tank. It does not take into account the boiler efficiency, pipe losses and the energy required to heat the boiler and heating system.

Assumption: The storage tank currently has a temperature of 50°C and should be heated to 80°C. The calculation below shows how much fuel is required for heating. First we calculate the energy required:

As the medium to be heated is water and the mass is roughly the same as the volume (2000 litres = 2000 kg), we can use the simplified formula $Q = m \times c \times \Delta t$.

Q = energy required

m = mass of the medium to be heated

c = heat capacity of the medium to be heated (constant for water)

Δt = temperature difference between start and end temperature¹⁾

Mass (m) x heat capacity (c) x temperature difference (Δt) = energy (Q)

2000 kg x 1.163 Wh/kgK x 30 K = 69 780 Wh

69 780 Wh = **69.8 kWh**

Heating a 2000 litre storage tank from 50°C to 80°C requires approx. 69.8 kWh of energy.

1. Temperature difference in Kelvins (K). As these are not absolute temperatures the value can be entered in degrees Celsius (°C). (30°C equals 30°K)

The amount of fuel can now be calculated from the energy required:

For our sample calculation we used beech with a water content w=20%. The energy content of the fuel varies according to the type of wood and the water content. (⇒ See "Fuel table" [page 20])

Energy required = 69.8 kWh (from calculation above)

Energy content of fuel = 3.8 kWh/kg (beech, w=20%)

Energy required / energy content of fuel = amount of fuel

69.8 kWh / 3.8 kWh/kg = **18.4 kg**

Approx. 18.4 kg beech wood (w=20%) is required to heat a 2000 litre storage tank from 50 °C to 80 °C.

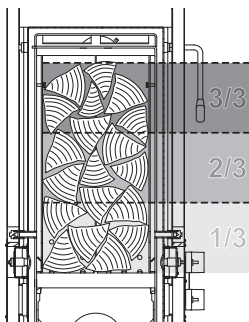
Fuel table

The table below shows a selection of wood types with the corresponding energy content depending on the water content:

Wood type	Energy content with water content [kWh/kg]		
	w = 15%	w = 20%	w = 25%
Spruce	4.3	4.0	3.7
Pine	4.3	4.0	3.7
Beech	4.1	3.8	3.5
Oak	4.1	3.8	3.5

Fill level in boiler

The table below shows the relationship between fill level and weight. It compares beech (example of hardwood) and spruce (example of soft wood) with a water content of approx. 20%. Using our example above with beech, the fill level of an S4 Turbo 34 would, therefore, be approx. one third.



Fill level		Weight at fill level	
		S4 Turbo 15-28	S4 Turbo 34-60
3/3	Beech	approx. 45 kg	approx. 55 kg
	Spruce	approx. 28 kg	approx. 33 kg
2/3	Beech	approx. 30 kg	approx. 37 kg
	Spruce	approx. 19 kg	approx. 22 kg
1/3	Beech	approx. 15 kg	approx. 18 kg
	Spruce	approx. 9 kg	approx. 11 kg

Reloading intervals when operating without storage tank or if the storage tank is too small

NOTICE

Feed based on output:

Only replenish the fuel if energy is needed!

- If too much fuel is loaded, the boiler drops below its minimum output limit and goes over to "constant burn" operating status (blower fan switches off)
 - ➔ The level of efficiency drops in constant burn mode, the emissions increase and the boiler can tar up (pitch formation!)

3.3.3 Heating the boiler with firewood



- ❑ Open the insulated door and the fuel loading door
- ❑ Check the ash level in the combustion chamber and empty if necessary
 - It is recommended that you do not remove the ash in the combustion chamber during each heating-up process, but rather when the middle row of holes of the combustion chamber guards is no longer visible. This protects the combustion chamber.



- ❑ Insert one layer of firewood
 - Use firewood with a length of approximately 50 cm and arrange it lengthwise
 - The flame slot must not be obscured.
- ❑ After the first layer of wood, lay cardboard across the whole area



- Fill the fuel loading chamber according to the expected consumption and close the fuel loading chamber door
- ⇒ See "[Determining the right amount of fuel](#)" [page 20]
- Open the pre-heating door, insert crumpled up paper and light



If the underpressure from the induced draught fan is too strong for the firing material to be ignited:

- Briefly press the DOWN arrow on the navigation keys
 - The induced draught fan switches off
- Ignite the firing material
- Briefly press the UP arrow on the navigation keys
 - The induced draught fan switches on



- Leave the pre-heating chamber door open for approximately 5 minutes
 - A bed of embers forms
- Close the pre-heating chamber door and the insulated door
 - The flue gas temperature must be > 130°C!

3.3.4 Reloading firewood

 **WARNING**

Touching hot surfaces behind the insulated door

can cause burns!

By the nature of its operation, the surfaces and operating elements in the area behind the insulated door get hot! When working with firewood, there is also a risk of injury from splinters.

- When working on the boiler during operation, particularly when reloading fuel, always wear protective gloves.

 **WARNING**

Opening the fuel loading door

can cause injury, damage and smoke!

- Open the fuel loading door slowly and with care
- Close the fuel loading door again immediately after checking/reloading

- Open the fuel loading door slowly and check the fuel

If the fuel in the boiler has burnt down:

- Refill fuel
 - ⇒ See "Determining the right amount of fuel" [page 20]

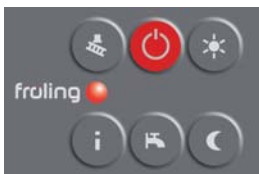
If there is enough fuel in the boiler:

- Close the fuel loading door immediately



3.3.5 Boiler in combi mode

Switching on the boiler



- Press the standby key
 - Automatic mode is active
 - The heating system is controlled via the controller according to the selected mode in automatic mode
- For other modes press the relevant function key
 - Information on function keys in the relevant operating instructions for the "Lambdatronic SP 3200" boiler controller

How combi mode works

The boiler is controlled as a system with automatic feed in combi mode. The boiler is ready for operation as soon as it is switched on and automatically starts combustion when heat is required or at a set starting point. If there is firewood loaded at this time, the firewood is ignited by pellet burner. If the firewood has burnt out, pellets are automatically used to continue heating depending on the heat requirements.

Heating with firewood in combi mode:

- Open insulated door
 - If the door is opened in pellet mode, wait approx. 5 minutes for the pellet unit to shut down to prevent flue gas from escaping when you open the fuel loading chamber door
- Open the fuel loading chamber door and fill according to output
 - ⇒ See "Heating the boiler with firewood" [page 21]



NOTICE! If the firewood is to be ignited by the pellet burner, ensure when filling the firewood boiler that a piece of firewood is inserted diagonally on top of the first layer to allow air to flow freely up to the burn-out opening. Instead of a diagonal piece of firewood, you can use a layer of cardboard which should be inserted in such a way that the flame has a direct path to the burn-out slot of the firewood boiler.

- After loading, the fuel can be lit manually, or automatically by the pellet burner later on when heat is required

Switching off the boiler



- Press the standby key
 - The boiler follows the shutdown program and switches to "Off" status
 - The combustion unit is switched off, the chamber discharge unit and the entire hydraulic system remain active

3.3.6 Controlling the boiler

Please see the relevant operating instructions for the "Lambdatronic SP 3200" boiler controller for the necessary control steps, as well as displaying and modifying parameters

3.3.7 Switching off the power supply

SP Dual in combi mode:

WARNING

When switching off the main switch in automatic mode:

Major combustion faults leading to serious accidents are possible!

Before switching off the main switch:

- Press Standby key
 - The boiler follows the shutdown procedure and switches to the cleaning cycle in "Off" status

SP Dual in firewood mode:

WARNING

When the main switch is switched off in heating mode:

The boiler is not controlled. Any resulting boiler malfunctions can cause serious injury and damage.

Take the following precautions:

- Allow the fire to burn out completely and let the boiler cool
 - ID fan switches off when "Off" status has been reached (flue gas temperature < 80°C, boiler temperature < 65°C)
- Only then is it safe to switch off the main switch



- Turn off the main switch
 - Boiler controller is switched off
 - There is no power supply to any of the boiler components

NOTICE! Frost protection function is no longer active!

4 Boiler servicing

4.1 General information on servicing

DANGER



When working on electrical components:

Risk of electrocution!

When work is carried out on electrical components:

- Only have work carried out by a qualified electrician
- Observe the applicable standards and regulations
 - Work must not be carried out on electrical components by unauthorised people

WARNING



During inspection and cleaning work to the hot boiler:

Hot parts and the flue gas pipe can cause serious burns!

Take the following precautions:

- It should be standard practice to wear protective gloves when working on the boiler.
- Only operate the boiler using the dedicated handles.
- Before undertaking maintenance work, hold service program button down for 5 seconds
 - The boiler follows the shutdown procedure and switches to "Off" status
- Allow boiler to cool for at least 1 hour
- After maintenance has been carried out switch the boiler on in the desired mode.
 - In service mode the boiler does not start automatically.

WARNING



When inspecting and cleaning the boiler with the main switch on:

Serious injuries possible due to automatic boiler startup!

Before inspection and cleaning work in/on the boiler:

- Press the standby key
 - The boiler follows the shutdown procedure and switches to status "Off"
- Allow boiler to cool for at least 1 hour
- Switch off the main switch and take precautions to prevent accidental switching on.

⚠ WARNING

Incorrect inspection and cleaning:

Incorrect or insufficient inspection and cleaning of the boiler can cause serious faults in combustion (e.g. spontaneous combustion of carbonisation gases / flash fires) and this can lead to serious accidents and damage!

Take the following precautions:

- Clean the boiler following the instructions in the instruction manual. Follow the boiler operating instructions.

NOTICE

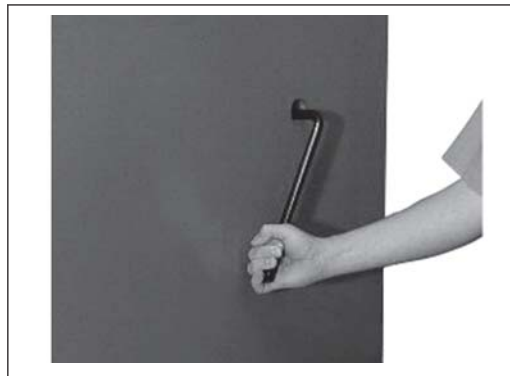
We recommend that you keep a maintenance book in accordance with ÖNORM M7510 of the Technical Directive for Fire Prevention (TRVB)

4.2 Inspection and cleaning

- Regular cleaning of the boiler extends its life and is a basic requirement for smooth running.
- Recommendation: Use an ash vacuum for cleaning.

4.2.1 Prior to heating up

Always move the WOS lever



- Move the lever of the cleaning system several times before heating up (up and down 5 – 10 times)

4.2.2 Inspection

Checking the system pressure



- Check the system pressure on the pressure gauge
 - The value must be 20% above the pre-stressed pressure of the expansion tank
- NOTICE! Check that the position of the manometer and rated pressure of the expansion tank match your installer's specifications!**

If the system pressure decreases:

- Top up with water
- NOTICE! If this happens frequently, the seal of the heating system is faulty! Inform your installer**

If large pressure fluctuations are observed:

- Ask an expert to inspect the expansion tank

Checking the thermal discharge safety device



- Check the seal of the discharge valve
 - The discharge pipe must not drip
- NOTICE! Exception: Boiler temperature > 100 °C**

If water is dripping from the discharge pipe:

- Clean the discharge safety device in accordance with the manufacturer's instructions or have it checked/replaced by the installer if necessary

Check safety valve



- Check the seal of the safety valve regularly and ensure that the valve is not dirty
- NOTICE! Inspection work must be carried out in accordance with the manufacturer's instructions.**

Checking the quick vent valve



- Open the insulated door to the pellet unit
- Check the quick vent valve using the control opening on the front
 - Make sure no water is leaking out

4.2.3 Cleaning

Empty the ash at appropriate intervals depending on energy requirements and the fuel quality. The ash needs to be emptied when the middle row of holes in the combustion chamber guards is no longer visible. Check that the grating is clean at the same time.

Emptying ash



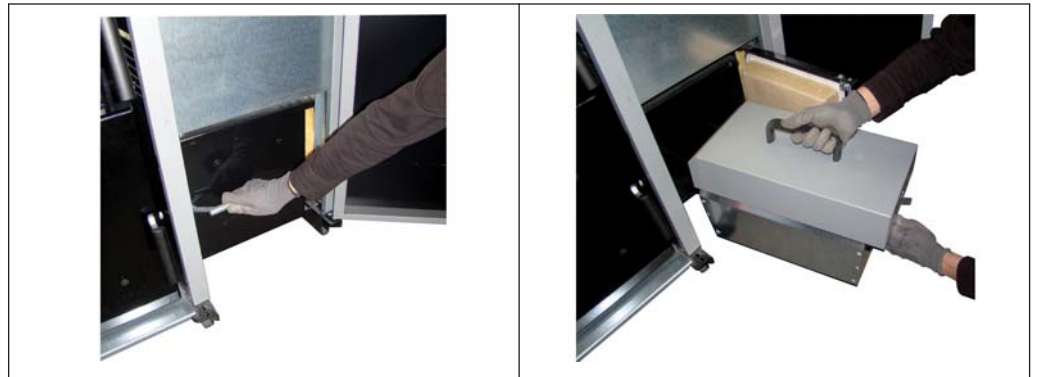
- Open the insulated door and the pre-heating chamber door
- Scrape the ash from the fuel loading chamber into the combustion chamber.
- Open the combustion chamber door
- Remove the ash using the rounded ash shovel
- Push the ash forwards out of the lower channel of the combustion chamber into the ash drawer provided using the furnace tool
- Shovel the ash into container provided
 - Fire-proof container with cover!

Cleaning the grating

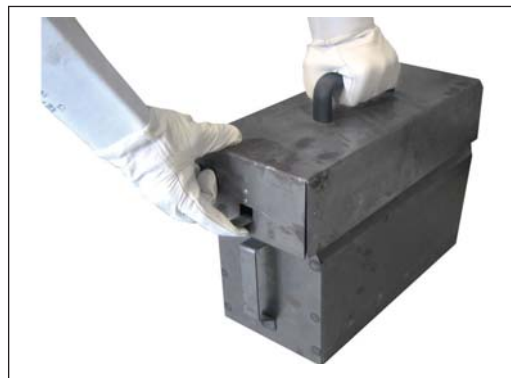


- Open the insulated door and the fuel loading chamber door
- Remove the two-part grating
- Remove the ash deposits under the grating to ensure problem-free intake of secondary air!
 - Tip: Use an ash vacuum!

Emptying the ash drawer of the pellet unit



- Open the insulating door and ash door
- Open the ash door and pull out the ash drawer slightly
- Put the transport cover on as illustrated and pull out the ash drawer until the transport cover engages



- Take the ash drawer to the emptying point and empty it
 - Push up the locking lever to remove the transport cover.

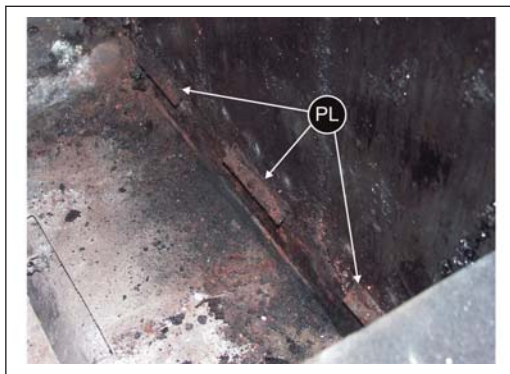
4.2.4 Annual inspection

Cleaning the carbonisation gas duct

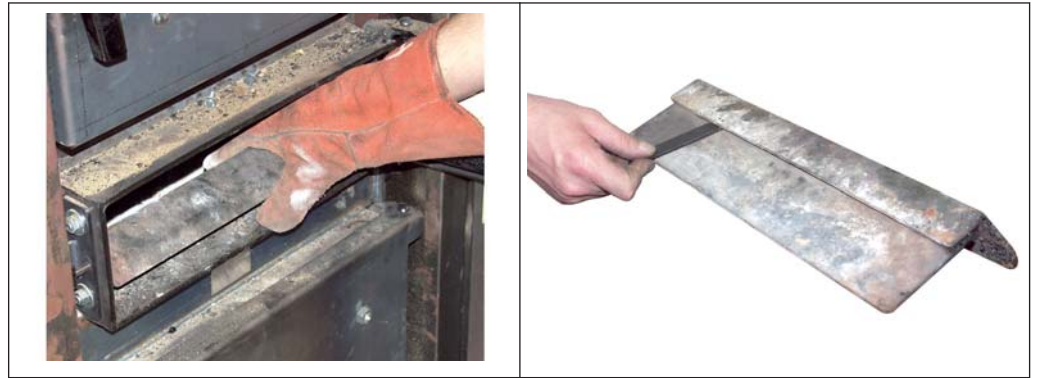


- Open the insulated door and the fuel loading chamber door
- Switch off the induced draught fan
 - This prevents damage to the fan from the cleaning brush!
- Clean the carbonisation gas duct with a small brush

Checking the primary air openings



- Open the insulated door and the fuel loading chamber door
- Unhinge the cladding plates
- Check the primary air openings (PL) for unobstructed air-flow
- If necessary, clean the openings

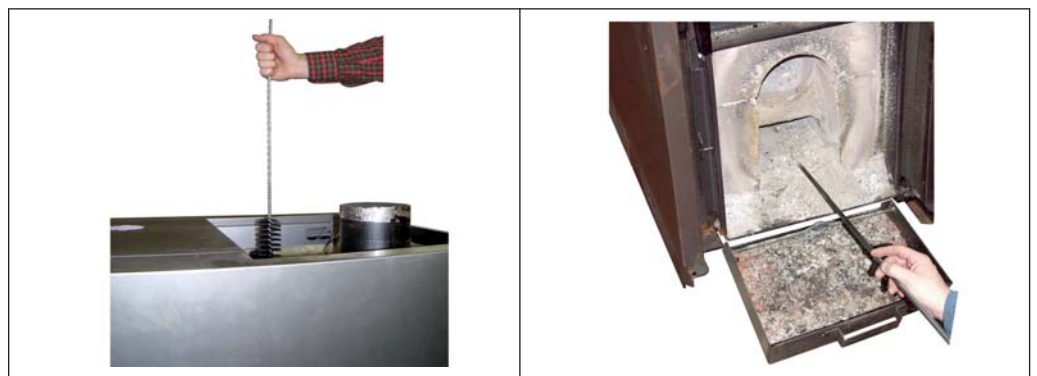


- Unhinge the front air guide plate and clean the slits
 - For cleaning use the door adjusting spanner provided if suitable

Cleaning the heat exchanger pipes



- Lift off the back insulating cover and remove the heat exchanger cover
- Remove the pipe locking pin and take out the WOS lever
- Lift out the turbulators together with the mounting bracket

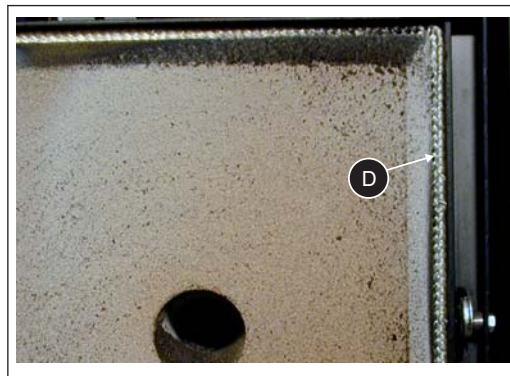


- Remove the ash build-up in the pipes using the cleaning brush
 - The cleaning brush must be pushed all the way through before pulling it up.
 - The bristles cannot be turned in the pipe.
- Push the ash forwards out of the lower channel of the combustion chamber into the ash drawer provided using the furnace tool



- Before fitting in the heat exchanger pipes, check that the WOS springs are correctly hooked into the linking plate
 - The protruding, canted sheet-metal strips must face upwards and the turbulators must be hooked in as shown
- Thread the turbulators into the heat exchanger pipes
- Insert the WOS lever and secure with pipe locking pin
- Fit the heat exchanger cover and back insulating cover

Checking the seal on the doors

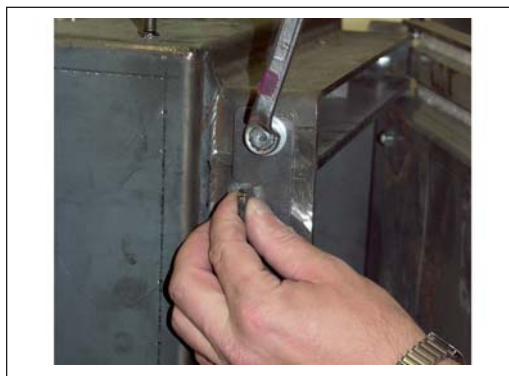


- Close the relevant door and check its seal
- Check seal (D) for perfect alignment on the door frame
 - Imprint in the seal
- If the seal is black or the imprint is broken:
 - The seal is no longer guaranteed. Tighten the door latches or replace the seal.

Positioning the doors

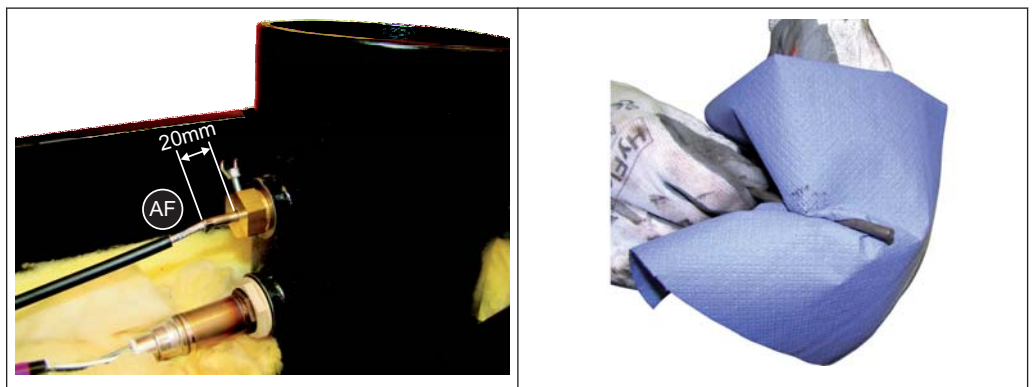


- Loosen the locknut (S) of the locking cam
- Press door onto door frame and adjust the contact pressure using the locking cam
 - The adjusting spanner is included in delivery.
- Fix the settings by tightening the locknut



- Adjust the contact pressure on the door handle side on the locking plate

Cleaning the flue gas temperature sensor



- Release the retaining screw and take the flue gas temperature sensor (AF) out of the flue gas pipe
- Wipe the flue gas temperature sensor with a clean cloth
- Push in the flue gas temperature sensor until about 20 mm of the sensor remains protruding from the bushing and secure with fixing screw

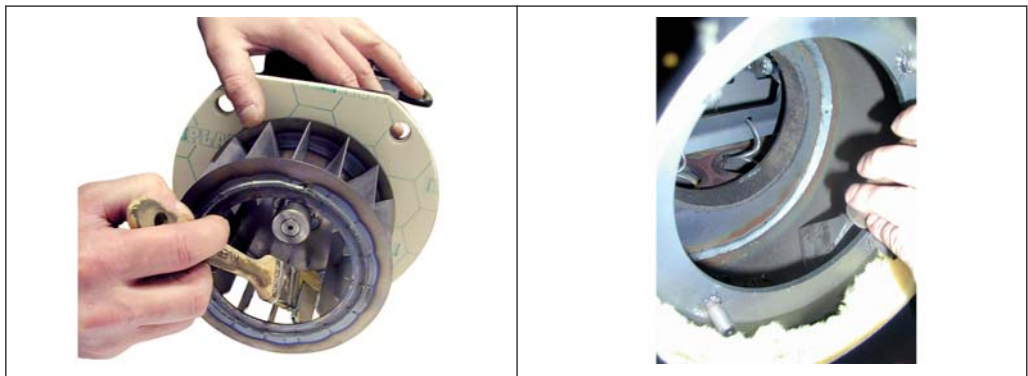
Clean the flue gas pipe

- Switch off the induced draught fan
 - This prevents damage to the fan from the cleaning brush!
- Remove the inspection cover on the connecting pipe
- Clean the connecting pipe between the boiler and chimney with a chimney sweep's brush
 - Depending on the layout of the flue pipes and the chimney draught, annual cleaning may not be enough. The cleaning interval should be adjusted accordingly.

Checking the draught controller flap

- Check that the draught controller flap moves freely

Cleaning the induced draught fan



- Unplug the connection cable of the induced draught fan
- Remove the induced draught fan on the back of the boiler
- Check for dirt and damage
- Clean the blower wheel from the inside out using a soft brush or paint brush

- Remove dirt and deposits from the induced draught housing using a scraper
- Remove any ash which has gathered using an ash vacuum
- Fit the ID fan and plug in the connection cable

4.3 Emissions measurement by chimney sweep or regulatory body

Various legal regulations stipulate that heating systems must be inspected periodically. In Germany this is regulated by the First Federal Emissions Protection Ordinance (BimSchV) in the last amended version, and in Austria by various state laws. The boiler must always be cleaned 2-3 heating days prior to measurement. It is important to ensure that there is adequate heat consumption on the day of the measurement. (e.g. storage tank must be able to take heat for the duration of the measurement).

4.3.1 Measuring at rated load in pellet mode

- Press the service program key
 - The boiler runs for 45 minutes at nominal load
 - Boiler temperature is set to 90 °C
 - Heating pumps switch on and the mixer valves open
 - DHW tank and storage tank loading pump are controlled as normal
- Perform the measurement under the following conditions
 - Flue gas temperature at approx. 110 – 150°C
 - CO₂ content of the flue gas between 10 and 13%
 - Boiler temperature above 65°C

4.3.2 Measuring at rated load in firewood mode

- Press the service program key
 - The boiler runs for 45 minutes at nominal load
 - Boiler temperature is set to 85°C
 - Heating pumps switch on and the mixer valves open
 - Boiler loading is activated
- Perform the measurement under the following conditions
 - Flue gas temperature at approx. 170°C
 - CO₂ content of the flue gas between 10 and 14%
 - Boiler temperature above 65°C

4.3.3 Measuring at partial load in firewood mode (if required)

After measurement, at nominal load in chimney-sweep mode:

- Press the standby key
 - Automatic operation is activated

For heat consumption:

- Ensure that heating pumps are switched on
- Open mixer valves and radiator valves
- Set the DHW tank loading time to the current time

Force partial load:

- Reduce the boiler temperature setpoint by 3 - 4°C
- Perform the measurement under the following conditions
 - Flue gas temperature at approx. 140°C
 - CO₂ content of the flue gas between 10 and 14%
 - Boiler temperature above 65°C
- After the measurement all adjusted parameters (e.g. DHW tank loading times, etc.) must be reset to their original value.

4.4 Maintenance agreement / Customer service

NOTICE! We recommend a yearly inspection by Froling customer services or an authorised partner (third party maintenance).

Regular maintenance and servicing by a heating specialist will ensure a long, trouble-free service life for your heating system. It will ensure that your system stays environmentally-friendly and operates efficiently and cost-effectively.

In the course of this maintenance the entire system is inspected and optimised, particularly regulation and control of the boiler. The emission measurement carried out can also be used to draw conclusions about the combustion performance of the boiler.

For this reason, FROLING offers a service agreement, which optimises operating safety. Please see the details in the accompanying guarantee certificate.

Your Froling customer service office will also be happy to advise you.

NOTICE

All national and regional regulations relating to regular testing of the system must be observed. Please be advised that, in Austria, commercial systems with a rated heat output of 50 kW or more must be regularly tested at yearly intervals in accordance with the Heating Plant Regulations (Feuerungsanlagen-Verordnung).

4.5 Replacement parts

With Froling original replacement parts in your boiler, you are using parts that match perfectly. As the parts fit together so well, installation times are shortened and a long service life is maintained.

NOTICE

Installing non-original parts will invalidate the guarantee.

- Only replace components or parts with original replacement parts

4.6 Disposal information

4.6.1 Disposal of the ash

- The ash should be disposed of in accordance with waste management regulations.

4.6.2 Disposal of system components

- Ensure that they are disposed of in an environmentally friendly way in accordance with waste management regulations.
- You can separate and clean recyclable materials and send them to a recycling centre.
- The combustion chamber must be disposed of as builders' waste.

5 Troubleshooting

5.1 General fault with power supply

Error characteristics	Cause of error	Elimination of error
Nothing is shown on the display No power to the controller	General power failure Main switch is turned off FI circuit breaker or line protection is switched off Faulty fuse in the controller	Turn on the main switch Switch on the FI circuit breaker or line protection Replace the fuse – note the amperage (10AT)

5.1.1 Behaviour of system after a power failure

When the power supply has been restored the boiler returns to the previous mode and is controlled according to the specified program.

- After a power failure, check whether the STB (high-limit thermostat) has tripped.
- Keep the doors of the boiler closed during and after the power failure, at least until the induced draught fan automatically starts up again.

EXCEPTION:

If the boiler operating status was "Heating up", "Pre-heating" or "Ignition" before the power failure, the boiler follows the shutdown procedure and cleaning commences. Only then does the boiler switch to "Preparation" operating status and the system starts up again.

5.2 Excessive temperature

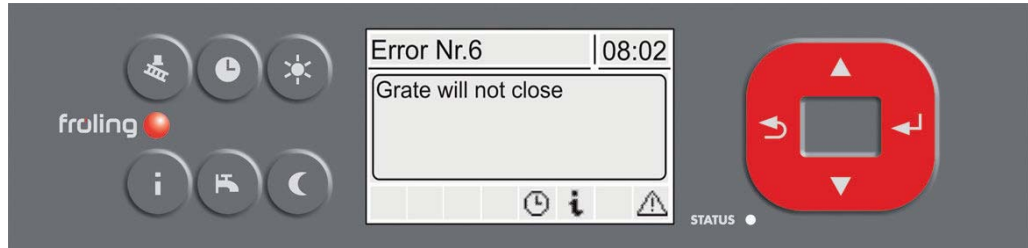
The high-limit thermostat (STB) shuts down the boiler when it reaches a temperature of max. 105°C. The pumps continue to run.

Once the temperature falls below approx. 75°C, the STB (high-limit thermostat) can be reset mechanically:

- Unscrew the cap on the STB (high-limit thermostat)
- Unlock the STB (high-limit thermostat) by pressing with a screwdriver



5.3 Faults with fault message



If a fault has occurred and has not yet been cleared:

- Status LED indicates the nature of the fault
 - Orange flashing: Warning
 - Red flashing: Error or alarm
- A fault message is shown on the display

The term "fault" is a collective term for warnings, errors and alarms. The boiler reacts differently to the three types of message:

WARNING	In case of warnings the boiler initially continues controlled operation, giving the option of resolving the error quickly to prevent a shutdown.
ERROR	The boiler follows the shutdown procedure and remains in "Off" status until the problem is resolved.
ALARM	An alarm triggers a system emergency stop. The boiler shuts down immediately, the heating circuit controller and pumps remain active.

5.3.1 Procedure for fault messages

The procedure in the case of a fault message, the causes of faults and procedure for troubleshooting are described in the operating instructions for the boiler controller:

IMPORTANT! See operating instructions for the Lambdatronic SP 3200

5.3.2 Acknowledging a fault message

Trace and remove the fault and then:

- Press the Enter key
 - Status LED constant or flashing green (depending on operating status)
 - Green constant: Automatic mode active / On
 - Green flashing: Automatic mode deactivated / Off

6 Appendix

6.1 Addresses

6.1.1 Address of manufacturer

FRÖLING
Heizkessel- und Behälterbau GesmbH

Industriestaße 12
A-4710 Grieskirchen
AUSTRIA

TEL 0043 (0)7248 606 0
FAX 0043 (0) 7248 606 600
INTERNET www.froeling.com

6.1.2 Address of installer

Stamp